

A CREW  PRESENTS

# Caribbean Crewfest

CHRISTOPHE HARBOUR  
ST. KITTS

◆ 15 & 16 • 01 • 2016 ◆

BROUGHT TO YOU BY CHRISTOPHE HARBOUR AND ACREW  
IN PARTNERSHIP WITH WARSASH SUPERYACHT ACADEMY



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# Caribbean Crewfest

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Christophe Harbour have teamed up with ACREW to organise a two day professional development event for superyacht crew.

Caribbean CrewFest promises to help recharge batteries after the busy festive charter period. Captains and crew are invited to spend two days at Christophe Harbour to participate in a blend of invaluable professional development masterclasses, team building excursions and relaxed socialising.

You and your crew are invited to reconnect, recharge and relax for two days in St Kitts courtesy of Christophe Harbour and ACREW.



# PROGRAMME

## CARIBBEAN CREWFEST 2016

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### FRIDAY 15<sup>TH</sup> JANUARY

- 09.30 - 12.00**                      **Culinary IslandCentricity**  
Facilitator: Miles Thompson, Christophe Harbour
- 09.00 - 11.00**                      **Situational Leadership for Superyachts**  
Facilitators: Aeneas Hollins, Christophe Harbour  
Peter Vogel, Interior Yacht Services
- 11.00 - 12.30**                      **Crew Safety, Awareness and Conflict Resolution Training**  
Facilitator: Wayne Britton, Securewest International
- 12.30 - 14.00**                      **Lunch**
- 14.00 - 16.30**                      **Cordage Materials and Their Use in Yachting**  
Facilitators: FKG and Antigua Rigging
- 14.00 - 16.30**                      **The Spirit of Service**  
Facilitator: Peter Vogel, Interior Yacht Services
- 18.30 Onwards**                      **Caribbean Karaoke Grill and Barbecue**  
The evening will be spent at SALT Plage on Whitehouse Bay, where you can enjoy the best sunsets on the island with a sundowner in hand and a barbeque of delicious local cuisine. Kick back and relax, listening to the beautiful sounds of karaoke (!), while appreciating the joys of an open bar.
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### SATURDAY 16<sup>TH</sup> JANUARY

- 08.30 - 17.30**                      **Explore St Kitts!**
- A classic tour to Romney Manor where you will also see live demonstrations of Caribelle Batik
  - Lunch at Nirvana Restaurant and Fairview Greathouse
  - Zip-line through the rainforest canopy with Sky Safari Zip-line Tours
  - Cocktails at Yu Lounge Private Jet Terminal
- 19.00 - Late**                      **Heroes vs Villains Crew Party by Zoom**  
The Heroes vs Villains crew party will feature our very own hero DJ Dani L.Mebius spinning floor fillers until the early hours. The eternal battle between good and evil will be played out right before your eyes on the dance floor!

09.30 - 12.00 FRIDAY 15<sup>TH</sup> JANUARY

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## CULINARY ISLANDCENTRICITY

### A Chef's Guide to Sourcing and Cooking Contemporary Caribbean Cuisine

Miles Thompson, the new head chef at Christophe Harbour, is passionate about Caribbean cuisine. In an intimate and interactive workshop on Friday 15th January, he will unveil the secrets of sourcing and preparing local produce in order to create modern dishes that are both fit for a superyacht clientele and that are in harmony with the local environment.

"I can see a future where, rather than bringing in food from across the globe, we are able to work with local producers in order to source the very best a country or region has to offer," he says. And Miles is doing his best to make this a reality. Travelling around St Kitts, he is discovering and inspired by foods that even the locals aren't making the most out of. Using his years of experience as a chef, he creates entirely new dishes as well as unique twists on traditional dishes. From dressed Queen crab to plantain and passion fruit smoothies, the Caribbean is ripe with ingredients and styles to play with.

Often found foraging in the rain forest or roasting a goat in a subterranean pit on the beach, Miles' drive to innovate is inspiring. "The most exciting menus on the planet these days are where local, traditional food and cooking meet modern cuisine," says Miles. It's about balancing what the guest wants in terms of familiarity, with truly inspired dishes that are sourced locally.

At the workshop there will be tips and techniques for incorporating both lesser known local foods and classic Caribbean ingredients, into popular dishes like salads and smoothies, as well as examples of inspired, new ways to use ingredients native to the Caribbean.

To visit a place and not sample its' food is like visiting a landscape and not getting out of the car. It is at the very core of culture.

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#### FACILITATOR:



#### **Miles Thompson** **Head Chef, Christophe Harbour**

Miles has enjoyed a highly successful career working in many top restaurants in Los Angeles such as Nobu, Animal and Allumette. He has gained much recognition for his work including being featured in Zagat's Guide "30 of the best under 30 chefs in the US", Bon Appetit's Magazine "50 best New Restaurants" and the LA Times "101 Best Restaurants". The team where he worked at Animal selected him to open their new restaurant Son of a Gun and having the opportunity to be at the start of such an exciting and successful venture has been a highlight of his career.

His philosophy of working organically, sustainably and with the local environment makes his move to St.Kitts a very exciting one. His approach will showcase the contemporary and historical Caribbean and tropical ingredients whilst using modern techniques. Working with local partners that share his passion and principles will produce the finest food with its own unique story and will form the cornerstone of the food and beverage programme.

09.00 - 11.00 FRIDAY 15<sup>TH</sup> JANUARY

## SITUATIONAL LEADERSHIP FOR SUPERYACHTS

Peter Vogel of Interior Yacht Services and Aeneas Hollins, a former superyacht captain of 15 years, present a methodology for exceptional leadership on board. This is not only about how to develop your own style but also how to create leaders on board that teach and guide others, and that are then inspired to remain an important part of the team.

Every member of crew and every situation requires a slightly refined, nuanced style of leadership if you are to create consistently positive outcomes. Situational Leadership is the only method you will ever need as it teaches you to analyse, diagnose and apply the best leadership style to any situation. Leadership is an art: when you become highly skilled at it, you inspire greatness in everyone.

The long term success of any boat, as with any organisation, is largely based on the ability to develop and retain great

staff. Nurturing crew and helping them to develop requires an understanding of the individual and where they are on the development scale in relationship to the task assigned. Even the most talented deckhand will still need to be shown how to complete a task when doing it for the first time. With time, practice and effective leadership a crewmember can become an expert who is able to teach others, freeing up your time and energy.

Situational Leadership provides a shared process, language and culture. This workshop is unique in providing a comprehensive overview in the context of captaining a superyacht. It will help you to create a culture of shared leadership and professionalism on board, where individual goals and collective goals merge, enabling crew to see their potential professional development pathway clearly laid out before them.

### FACILITATORS:



**Peter Vogel**  
**Managing Director & Senior Trainer, Interior Yacht Services**

As a former fleet hospitality and event manager, Peter has overseen the interior management of some of the world's most impressive motoryachts such as M/Y Octopus, M/Y Tatoosh and M/Y Lady Moura. Using his in depth understanding of how to deliver an exceptional guest experience, Peter has worked closely with the Professional Yachting Association's (PYA) interior workgroup, creating the PYA GUEST programme, which is now the gold standard for interior and guest services in our industry. As managing director of IYS he remains responsible for delivering the highest standards for all things interior through the Luxury Hospitality training program and their interior consultancy services.



**Aeneas Hollins**  
**Director of Yachting, Christophe Harbour**

Aeneas began his career at sea with a degree in Marine Biology and some commercial diving. He taught Yachtmaster courses for the RYA in the UK and various courses for Bluewater Yachting in France, where he discovered 'big boats'. Aeneas joined the 47m Perini Navi S/Y Andromeda La Dea in 2004 and has since cruised some 100,000+ nautical miles as far as New Zealand, Alaska, Hong Kong, and Palau. Working on rotation as captain aboard Andromeda La Dea and delivery captain for various other vessels, Aeneas spent his free time adventure travelling and kiteboarding all over the world. "I first visited St Kitts in 2008 and knew immediately that this is where I wanted to be. To be part of developing a marina of this magnitude from the onset is a once-in-a-lifetime opportunity." Originally from Liverpool, England, Aeneas now makes his home in St Kitts and oversees The Marina at Christophe Harbour operations.

11.00 - 12.30 FRIDAY 15<sup>TH</sup> JANUARY

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## CREW SAFETY, AWARENESS AND CONFLICT RESOLUTION TRAINING

The workshop aims to provide captains and crew with valuable pragmatic lessons for international travel both on-board and ashore. The workshop will cover personal security and situation awareness, theft avoidance, security of possessions, cyber security and security advice including regional threats and captivating case studies.

The workshop is key for any crew member as cases of incidents, especially whilst ashore, are rising (even though they

may not be reported). Crew safety is of utmost importance, Securewest aims to educate and inform crew on things to look out for as well as how to manage themselves if faced with a challenging situation. Each crew member may act and behave differently in diverse situations - the session will also be a forum to discuss what individuals would do and to share experiences.

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### FACILITATOR:



**Wayne Britton**  
**Securewest International**

Following Wayne's career as a commando in the Royal Marines, he worked in the private security sector for a number of years, including maritime, surveillance and close protection roles. Wayne started working for Securewest International in 2014 as an account and business development manager, where he thrives on building relationships and providing complete risk management solutions to clients internationally.

14.00 - 16.30 FRIDAY 15<sup>TH</sup> JANUARY

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## THE SPIRIT OF SERVICE: Fundamentals of Exceptional Interior Service

Peter Vogel of Interior Yacht Services addresses the very fundamentals of great service in his workshop for interior crew. Organisational tools will be shared that manage every detail of an exceptional service and he will also explain the concept of 'The Spirit of Service' through theoretical and practical elements of the workshop.

Think of the times when you have had outstanding service; service so good that you were truly able to appreciate the skill and craft of the person serving you. Peter guarantees that your appreciation is not based on someone being particularly gifted at carrying plates, serving drinks or assembling cutlery. It is rather based on someone who is calm, confident and happy, who displays a genuine pleasure in attending to your needs.

The Spirit of Service workshop provides a complete model of exceptional service. It covers theoretical elements of Peter's philosophy using the Service Plan', a seven-step organisational

tool that manages every aspect of your service. Step one of the plan is...The Spirit of Service.

In this dynamic session, Peter will break down the concept of 'service' to its bare bone, presenting his vision of how a crew member must be, in order to thrive while performing at the level that the superyacht industry demands.

"You can judge a person or a team on these fundamental concepts and quickly see where the strengths and weaknesses lie," he says. "When you see a team performing at their very best, seamlessly and harmoniously implementing a plan with precision and fluidity, you really see every element of 'The Spirit of Service' at its finest. Professionally for me, this is as good as it gets!"

Sign up now at [ACREW.com](http://ACREW.com) to register for Peter Vogel's workshop 'The Spirit of Service' on Friday 15th January 2015.

*"To give real service you must add something which cannot be bought or measured with money, and that is sincerity and integrity."*  
Douglas Adams

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### FACILITATOR:



#### **Peter Vogel** **Managing Director & Senior Trainer, Interior Yacht Services**

As a former fleet hospitality and event manager, Peter has overseen the interior management of some of the world's most impressive motoryachts such as M/Y Octopus, M/Y Tatoosh and M/Y Lady Moura. Using his in depth understanding of how to deliver an exceptional guest experience, Peter has worked closely with the Professional Yachting Association's (PYA) interior workgroup, creating the PYA GUEST programme, which is now the gold standard for interior and guest services in our industry. As managing director of IYS he remains responsible for delivering the highest standards for all things interior through the Luxury Hospitality training program and their interior consultancy services.

14.00 - 16.30 FRIDAY 15<sup>TH</sup> JANUARY

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## CORDAGE MATERIALS AND THEIR USE IN YACHTING

Kym “Shag” Morton of FKG Marine Rigging and Fabricating, and Stan Pearson of Antigua Rigging, present a workshop dedicated to understanding the huge variety of rope products out there and how to ensure you are using the right rope for the right job.

In a practical session they will bring examples of many different ropes, will discuss their individual attributes and how they can be constructed to create a final product. Those that are familiar with Shag and Stan know that they have a wealth of experience in the industry and will share many stories to demonstrate how the knowledge is successfully applied (or not!) on board and

under pressure.

Some discussion around the effects of chafe and fatigue will be included, as well as looking at care and maintenance. In addition they will address industry regulations and how these are interpreted to ensure the safety and legality of a rig.

There is probably not a rope related question out there that these guys couldn't answer and the session is designed to be interactive. Attendees are also encouraged to share their own knowledge and experience before, during and after the session to maximise the learning.

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FACILITATOR:

### **Antigua Rigging** **FKG Marine Rigging & Fabrication**

Antigua Rigging are a specialist yacht rigging firm that have an association with FKG Marine Rigging & Fabrication in St.Maarten and are the Caribbean's sole authorised service centre for Oyster and Nautor yachts. Headed by the highly experienced Stan Pearson - who has an extensive racing background, the company is constantly sought out to resolve rigging issues from cruising yachts to Superyachts. The company employs seven full time riggers, all of whom attend numerous regattas and courses each summer to keep up with latest technology and product releases.

In 1984 FKG Marine Rigging and Fabricating N.V. opened our doors in a 20 ft container/ shop for the first day of business. We have watched our business grow steadily to the point where today the partners, Kevin Gavin, Gordon Robb and Kym “Shag” Morton employ 26 people and occupy 8000 sq ft purpose built buildings on a ¾ acre site with deep water dockage.

08.30 - 17.30 SATURDAY 16<sup>TH</sup> JANUARY

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## EXPLORE ST. KITTS

The second day of CrewFest will be all about fun. Crew will spend the day exploring the island and participating in a variety of classic Kittitian activities, including zip-lining, cultural excursions and relaxed dining.

Crew will also get treated to cocktails, nibbles and an exclusive, behind the scenes tour of YU Lounge, the luxury private jet terminal at St Kitts' Robert L Bradshaw International Airport, which seamlessly and efficiently manages the arrival of VIP guests in to St Kitts.

A Pan Asian lunch at Nirvana Fairmont, courtesy of Christophe Harbour, will be enjoyed amongst the beautiful botanical gardens.

It would be hard to find a more fun (or quicker) way to enjoy the St Kitts rainforest than an exhilarating zip line through the canopies with the award winning Sky Safari Zipline Tour. Reaching speeds of up to 80kmph, fly through the beautiful rainforests of the Wingfield Estate and over the Wingfield River in a harness on a zip line. Unbeatable.

"Kantours and its yacht services business & SKN Premium Yacht Services, provide and coordinate all the tours and events provided on Day Two – Explore St Kitts"

Clearance fees on arrival and departure are also complimentary through SKN Premium Yacht Services

And after such a fun filled day.....



19.00 - LATE FRIDAY 15<sup>TH</sup> JANUARY

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## CREW PARTY

### Heroes vs Villains Caribbean Christmas Crew Party by Zoom

Zoom will be hosting a classic night of dining, drinking and dancing, flying in DJ Dani L. Mebius to deliver his trademark blend of floor filling house. The party theme is Heroes vs Villains, think The Joker vs Captain America, or Kill Bill's Uma Therman vs Catwoman. And of course you can get creative and unveil your very own heroes or indeed villains! Dressing up, as always, is massively encouraged with prizes for those that really impress.

Drinks and food will be served throughout the evening keeping crew fuelled to fill the dance floor!

Thank You Zoom!



## ACREW TEAM



### Abi Wallace

Abi Wallace is the founder, partner and managing director at ACREW. She has worked in superyachting for over 12 years now; starting out in the design and build of superyacht marinas and then going on to work as a marketing consultant before setting up ACREW. Up until 2013 she lived in Barcelona, a place that will always be close

to her heart. Directing ACREW provides Abi with the opportunity to meet, share with and learn from so many amazing people from such varied backgrounds, making it a really fun and exciting place to work. Abi's newest adventure is being mother to her little one-year-old daughter Beya.



### Jim McGrath

With a creative mind and no shortage of an idea or two, Jim brings to the table a fresh approach and a fearless attitude. His background is in education and includes founding the highly successful Bedford Free School, a brand new school in his hometown in England. Ever hungry for a new challenge he has

recently also enjoyed working as a copywriter and is now delving in to his role as Marketing Manager at ACREW. When not at his laptop, Jim is free running, Tai Chi'ing, playing his guitar or doing some other strange form of exercise.



### Onno Ebbens

Onno's expertise lies in the arena of lead generation and knowledge sharing. With 20 years of experience running successful companies in Holland, his involvement as a partner in ACREW has been a fantastic development for the company. Speaking five languages and having a passion for throwing amazing parties (which by the way he gets to do

at work through his company 'Events by Zoom!') Onno has very much enjoyed his work over the last five years in the superyacht industry. In this time he has also founded ZoomYachting the first destination management company specifically catering for Superyachts in Turkey.

## CHRISTOPHE HARBOUR TEAM



### Melanie Dupre, Guest Services Manager

Born and raised on St Kitts, Melanie spent eight formative years in the UK – an experience that infused in her a cultural awareness and desire to explore. She earned a degree in International Tourism Management in Oxford with internships at luxury hotels in the United States and Australia. Having spent the last several years in guest services at Four Seasons Resort in

Nevis, Melanie brings local knowledge and luxury hotel experience to bear at Christophe Harbour. "I grew up sailing in St Kitts with our local yacht club and with my family throughout the Caribbean, so the impact of such an upmarket development and vision for our island's yachting industry is inspiring. I am thrilled to be part of the team!"



### Linda Pearson, Dockmaster

Linda started her career working after school at exclusive resorts on the islands of the Great Barrier Reef Australia in hospitality and under the sea as dive instructor and underwater videographer. She entered the international superyacht industry community spending seven years onboard sailing yachts. As First Officer aboard S/Y Andromeda La Dea, Linda acquired

a keen understanding of the superyacht industry which included her MCA Master 500gt certificate. Linda has put away her sailing boots and is now putting her industry savvy and hands-on knowledge to work at Christophe Harbour. "I travelled the world over, but knew the moment I first visited St Kitts in 2008 that I would make this place my home someday."



### Aeneas Hollins, Director of Yachting

Aeneas began his career at sea with a degree in Marine Biology and some commercial diving. He taught Yachtmaster courses for the RYA in the UK and for Bluewater Yachting in France. Aeneas joined the 47m S/Y Andromeda La Dea in 2004 and has since cruised some 100,000+ nautical miles. He spent his free time adventure travelling and kiteboarding all

over the world. "I first visited St Kitts in 2008 and knew immediately that this is where I wanted to be. To be part of developing a marina of this magnitude from the onset is a once-in-a-lifetime opportunity." Originally from Liverpool, England, Aeneas now makes his home in St Kitts and oversees The Marina at Christophe Harbour operations.

## ZOOM YACHTING DJ



### Dani L. Mebius, Zoom's DJ

As a DJ Dani L. Mebius played alongside Hardwell, Sebastian Ingrosso, Laidback Luke, Fedde Le Grand and many others. With a former residency of award winning Club NOA for being two times in a row "The" best club in The Netherlands under his

belt he gained a lot of experience and knows how to play in any circumstance. His performances on stage around the world are known as energetic, technically flawless and full of tricks & live (re)mixing!

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