



ACREW
PALMA

ASTILLEROS DE MALLORCA

Palma de Mallorca, Spain
26TH - 27TH October
2017

ACREW

OUR PARTNERS



EVENT SPONSORS



ACREW

ACREW

SUPPORT FOR SINT MAARTEN

CALLING ALL CREW! Just by showing up you will have raised 20€+ for the Sint Maarten fundraiser!

The best thing for the Caribbean after the devastating hurricanes is to have business as usual for the coming yachting season. ACREW has community at its heart and in these times is doing what it can to support our Caribbean partners, particularly those in Sint Maarten who are dealing with the worst of the impact.

For every crew member attending this event ACREW will donate € to support agencies working in the region and several other

companies have pledged to contribute also!

At Monaco Yacht Show ACREW hosted a Captain's update, attended by over 100 Captains, crew and business professionals that heard from ministers and key Caribbean organisations on topics such as provisioning, safety, electricity, water and the progress of the clean up.

On Thursday 26th October at 17:00 there will be a further update with letters and communications from the people on the ground as to the readiness of the region for superyachts, their crew and most importantly the guests and owners.

ACREW PALMA AT ASTILLEROS DE MALLORCA

In an exciting new collaboration, Mallorca's premier shipyard Astilleros de Mallorca will host an ACREW event to celebrate the end of the season. With award winning facilities, a well-earned excellent reputation and fantastic location it is a perfect venue. The programme of workshops for the two days is packed full of amazing

learning opportunities across all yacht departments. This event is dedicated to supporting the yachting fraternity on the Caribbean that is working hard to get ready for the season ahead. Raising funds and raising awareness including a Captain's briefing with updates from key industry players.

LUNCH

11.45 - 12.45

Workshop attendees can enjoy a free lunch from Katy Rosales and her team from Gálipos. Enjoy a delicious hot lunch in the sunshine on the stunning terrace at Astilleros de Mallorca overlooking the cathedral.

Lunch on 26th October is sponsored by Lavafast, your luxury laundry service in Mallorca



WHEEL OF FORTUNE

Crew are invited to spin the Wheel of Fortune from ISS GMT Global Marine Travel and ACREW. There are a host of prizes for lucky crew. Every crew member gets the chance to spin the wheel every day so make sure you come down and get spinning!



THE ISLANDER HAPPY HOUR

17.00 - 18.00 THURSDAY 26TH OCTOBER

The Islander celebrated 30 years in print this year and their presence in Palma and the yachting industry is stronger than ever. Many thanks to Simon who has sponsored this happy hour, bringing beer and sangria to thirsty crew that very much deserve a sunset drink together, back in Palma after a busy season. Cheers.



OUR FUND RAISING PARTNERS



ACREW PALMA AT ASTILLEROS DE MALLORCA
EVENT SCHEDULETHURSDAY 26TH OCTOBER

09.00 - 10.30

A Matter of If or When?
Medical Emergencies
Onboard

MedAire

Learn about the real-life events that happen every day, the importance of early telemedical assistance, proper equipment use and how training of crews is critical. The session includes a case study of a medical situation highlighting the crew action from early communication and intervention, to recovery of the passenger. Is your crew prepared?

09.00 - 10.30

Art of Carpet and
Upholstery Cleaning

Nautiel Service

In this entirely practical workshop, cleaning experts from Nautiel Service will create three stations dealing with maintenance, stain removal and vinyl cleaning using a variety of materials. It will be a highly practical, enjoyable and enlightening experience with plenty of sharing of tips and tricks between stews of all levels and from the expert facilitators.

10.45 - 11.45

Travel secrets explained

ISS GMT

A Q&A with the industry specialist on marine and private jet booking. All questions related to Marine travel vs online booking and documentations are answered as well as in depth information on the world of private jet bookings.

10.45 - 11.45

The Ultimate Toolkit for Deck

Nautipaints

Drawing on the experience of crew, the ultimate products and tools will be presented. Experts will present what crew see as their 'can't do without' kit, explaining why these work so well to get the job done. Take away insider knowledge to make maintenance tasks quicker and better.

11.45 - 12.45

Lunch and Wheel of Fortune

Lavafast

Menu Del Dia - Carne: Paella Mixta or Vegetarian: Paella
Lunch includes: bread, dessert of the day, water and bubbles on behalf of Lavafast.

Today's lunch is sponsored by Lavafast, Your luxury laundry service in Mallorca.

13.00 - 14.30

Cleaning and Maintenance
For Yacht Coatings

Jotun

Understanding the paints used and the coating types is incredibly important. Crew will learn about paint technologies and what they mean in their day to day work of maintenance and cleaning. Cover polishing and waxing as well as how to take care of specific painted surfaces without making potentially expensive mistakes will be explained.

13.00 - 14.30

Ironing a Shirt to Perfection

VIP Service School

Learn the tried and tested techniques involved in ironing a shirt perfectly. Save time and improve quality and learn how to ensure the minimum level of creasing once you are finished, getting it right first time to avoid time on repetitions. There will also be consideration as to how to fold the shirt for packing and how to present the shirts in the wardrobe.

Places for this workshop are limited so make sure to register ASAP.

15.00 - 16.30

Up Close and Personal
with Cyber Security

Cyber Prism Maritime

The expert will bring you up to date on the cyber threats that could affect you. Real examples from last year will be linked to the different types of attacker and what they are targeting with their attack. We will then discuss the human factor; the very real and significant gap that a user can be in your defences including demonstrations.

15.00 - 16.30

'La Vita e Bella'
A masterclass in Italian wines

N° 12 Fine Wines

An intensive short course on Italian wines, Andrew will help you decipher Italian wine terms and names, wine labels, classification systems, regional grape growing zones and grape varieties. A fantastic opportunity to improve your knowledge of the wines of this wonderful wine producing country.

Places for this workshop are limited so make sure to register ASAP.

17.00 - 18.00

Captains Caribbean Briefing

This discussion covers The hurricane clean-up and The impact of new immigration policies. It is an opportunity to hear from people who have been or are on the ground in the Caribbean and can give an accurate and honest account of how well the region can cater to yachts this coming season.

17.00 - 18.00

The Islander Happy Hour

Enjoy complimentary beers and sangria from The Islander.

FRIDAY 27TH OCTOBER

09.00 - 10.30

Blood and Breaks:
The Basics of Bleeding and
Fracture Management

MedAire

In this short introduction different types of bleeds will be analysed, and demonstrations of effective treatment using direct pressure, Celox and tourniquet will feature. We will also cover shock, what it is and how you can use simple techniques to assist in preventing its onset in a casualty.

09.00 - 10.30

Implementing 5S workplace
methodology programs in
superyachting

Global Management

Consultoria Náutica

Several successful yachts have opted to follow the path towards a "5S" workplace organisational and housekeeping methodology, borrowed from the manufacturing sector. 5S is a system to reduce waste and optimise productivity. Learn the practical applications of this methodology in this engaging workshop.

10.45 - 11.45

Dealing with Difficult Guests
& Managing Their
Expectations

RDG Solutions

As crew, dealing with difficult guests and owners is part of the territory. The workshop will improve communication skills, arm attendees with some proven techniques and increase their understanding of guest perspectives.

10.45 - 11.45

Financial Speed-Dating
What is your number?

United Advisers Marine

You have the opportunity to 'speed date' one of the Marine team. This is a short, fun and fast session - perfect for busy crew. Five members of the very lovely UAM team are going to be on hand to answer all your questions on bank accounts, investment and retirement.

11.45 - 12.45

Lunch and Wheel of Fortune

Menu del Dia - Carne: Pork loin slow cook with roasted potatoes or Vegetarian: Couscous Salad.

Lunch includes: bread, dessert of the day and water

13.00 - 14.30

The importance of
Mise-en-Place in Service

VIP Service School

Learn how to set up your service station to ensure you are fully prepared for any eventuality during service. Discover the methods to ensure you have everything you need and the equipment and items required for each particular meal.

13.00 - 14.30

Modern Ropes

ONE Palma

Arnas Eimutis, Rigging Coordinator and racing crewmember for ONE Palma will provide a basic overview of working with modern ropes. He'll address everything from the care and use of all ropes onboard to the latest materials, their properties and applications to safety measures. You won't want to miss this one!

15.00 - 16.30

Teak Maintenance
and Cleaning

Nautiel Service

This interactive workshop will outline the properties, why stains appear and how to maintain and clean it. With plenty of real teak for crew to get their hands on, Nautiel Cleaning Services will share their expert tips and tricks with all manner of stains, wear and tear and maintenance issues.

15.00 - 16.30

Why are they like that?

The Daisy Gray Partnership

After a busy season this high energy interactive workshop takes a light-hearted approach to understanding yourself and your fellow crew and the complex nature of co-working relationships onboard. Join to have some fun, open your eyes and change your perspective.

CREW CONSULTATIONS

ACREW is also providing some sound one to one advice from a range of experts on important personal Superyacht topics. You can book your consultations on site with United Advisors Marine, RoamingExpert, ISS GMT and Crew Eyewear.

REGISTER FOR FREE!

Go to acrew.com and register for the event and any workshops you'd like to attend.

A big thank you to our uniform supplier
Liquid Yacht Wear

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