

ACREW

INSIGHTS

BEST PRACTICE ONBOARD

8:30 - 14:00, 13TH NOVEMBER 2019

Contramuelle-Mollet, 11
07012 Palma, Illes Balears, Spain

ASTILLEROS DE
MALLORCA



09:00 - 10:00 **BREAKFAST**

Start the Day with a delicious breakfast with sweet and salty assortments. The Galibós team will also provide you with fresh smoothies and warming teas and coffee.

10:00 - 12:00 **PANELS**

PAINTING: PREFERRED PROCESSES

Best Practice insights can streamline a refit and make the process run smoothly and within budget. Paint is a major component of most refit projects. Gary Ward, Fleet Area Sales Manager at Jotun, will lead a conversation on the recommended process one should take when taking on painting project. Our group of captains will discuss how best the manufacturers technical team can be involved. We'll also talk about the importance of the owners team having an independent surveyor onboard to safeguard the direction of the works.

Gary Ward, Fleet Area Sales Manager, Jotun

Website: www.jotun.com

Email: gary.ward@jotun.com



FINANCIAL LEADERSHIP ONBOARD

Pastoral Care onboard is defined as the commitment to, and active demonstration of, concern for the growth and wellbeing of each crew member. A key component of this is the financial wellbeing of the crew member. With this in mind, United Advisers Marine conducted a survey with Superyacht crew from all departments to explore how their needs are met and where they believe there can be improvements. Oliver Maher, Director of United Advisers Marine will share the survey results, alongside his experience of working with crew, with our group of Captain guests. He will discuss what lessons can be learned and what the future role of Captains may be with regards to Pastoral Care.

Dan Ward and Elliot Krauze, United Advisers Marine

Website: www.unitedadvisersmarine.com

Email: dan.ward@unitedadvisersgroup.com



MEDICAL BEST PRACTICE ONBOARD

MedAire and RDT, a Phillips company, are considered forerunners in supporting superyachts implement best practice onboard for handling medical emergencies. MedAire Director for New Builds Tony Nicholson will lead a conversation around learning about trends in due diligence, clinical governance and considerations for wellness programs can support an optimal running vessel. Having worked with some of the world's largest yachts Tony is able to show examples of how linking your insurer to your assistance provider and direct billing agreements have proven to be key pillars in medical best practice onboard. We'll go on to open up the conversation to explore what we can learn by benchmarking such practices against other industries to continuously improve the safety and responsiveness of vessels in all medical emergency incidents.

Tony Nicholson, Director of New Builds, MedAire
Roland Archdall, Global Head of Yachting, RDT, A Phillips Company

Website: www.medaire.com/yachts

Email: yachtgs@medaire.com



12:30 - 14:00 INSIGHTS LUNCH

We are proud to have RoamingExpert sponsor our Insights lunch. RoamingExpert are highly committed to providing a transparent, cost-controlled, quality 4G services to superyachts around the world.

STARTERS

Tuna ceviche on toast, parmesan asparagus wrapped in ham and fried quinoa with vegetables and nuts.

MAIN DISH

Pork cheeks braised in red wine with truffle & pistachio crème.
or Hake with prawns and marinara sauce.
or Risotto with vegetables and rosemary

DESSERT

Cheesecake with a red berry coulis.

incl. Wine, Beer or Water



IN PARTNERSHIP WITH



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MedAire & RDT

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Crew Match

Crew Match

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