

# WHAT'S ON



ACREW proudly presents the 7<sup>th</sup> edition of the Superyacht Crew Event in Mallorca's premier shipyard – Astilleros de Mallorca.

The event will consist of two days of hands-on educational department targeted workshops at no cost for superyachts and their crew. The event will also include social activities, drinks and a pub quiz, this combined will provide a great experience for you to network and connect with like-minded Captains and Crew.

Astilleros & ACREW invite all superyacht crew in Mallorca to participate in this free event. This event will give you the opportunity to develop in your career whether that means you are currently working onboard or looking for a position, there will be something for you.

Stay informed via our website and with our Instagram & Facebook channels at [@acrewyachting](#).

# EVENT PROGRAMME DAY 1

09.00 - 09.15 | DAY 1 | WED 23.03

## CAPTAIN'S MORNING WELCOME

09.15 - 12.00 | DAY 1 | WED 23.03

## CAPTAIN'S SESSION HOW TO ENSURE SAFETY & SECURITY ONBOARD



12.00 - 13.30 | DAY 1 | WED 23.03

## LUNCH

Complimentary lunch will be provided for Captains, this will be a selection of Spanish tapas



14.00 - 17.00 | DAY 1 | WED 23.03

## CHIEF STEW SESSION IMPROVING CHIEF STEW EXCELLENCE ONBOARD

17.00 - 19.00 | DAY 1 | WED 23.03

## PUB QUIZ & HAPPY HOUR

SPONSORED BY YACHTDROP



Download the Yachtdrop App to Receive free drinks at the event



18.00 - 20.00 | DAY 1 | WED 23.03

## LIVE DJ ENTERTAINMENT



# EVENT PROGRAMME DAY 2

09.00 - 10.00 | DAY 2 | THUR 24.03

## REFRESHING KEY FIRST AID SKILLS



09.00 - 10.00 | DAY 2 | THUR 24.03

## INVESTING BASICS: WHY DIVERSIFICATION IS IMPORTANT



12.00 - 13.00 | DAY 2 | THUR 24.03

## LUNCH MENU DEL DIA €7.50 PER PERSON

13.30 - 14.30 | DAY 2 | THUR 24.03

## NOT YOUR GRANDMA'S SHERRY!



15.00 - 16.00 | DAY 2 | THUR 24.03

## SILVER SERVICE & FORMAL TABLE SETUP



10.30 - 11.30 | DAY 2 | THUR 24.03

## YACHT CREW TRAVEL – BRINGING A NEW PERSPECTIVE



16.00 - 18.00 | DAY 2 | THUR 24.03

## EVENING PROGRAMME BEERPONG & NETWORKING

10.30 - 11.30 | DAY 2 | THUR 24.03

## HOW TO BEST MAINTAIN YOUR DECK



## CAPTAIN'S SESSION: HOW TO ENSURE SAFETY AND SECURITY ONBOARD

Captains are invited to join us for this session focusing on how to ensure safety and security onboard. After this engaging interactive session Captains will have a better understanding of the essence of communications for safety and security onboard. For example, what are trends, how does it work, ways in which they can improve, etc. Experts in the field will be attending to give light on this interesting current topic; C.N.SAT, MedAire/Philips, Inmarsat, E3 Systems, DSNM and Maritime2Mobile Ltd.

### C.N.SAT

All systems onboard are interconnected and integration is the answer to having a modern and reliable environment. Today we rely on devices connected to the internet which, however, can compromise our security: Internet of Things, Entertainment interconnected devices, Cloud services are dangerous without proper network management. We will see how to defend against threats and at the same time enjoy all the services that an interconnected system offers.

### E3 Systems

During the session, E3 Systems will raise awareness and questions to the audience regarding cyber security, CCTV, facial recognition, and possibly crew welfare, ie in terms of well being and safety.

### MedAire / Philips

During this session, Philips and MedAire will provide a demonstration of the Tempus IC2 as an example of how communication options onboard can provide the data physicians need to effectively diagnose illness and support decision making for the best treatment options.

### Inmarsat

Peter Broadhurst from Inmarsat will give an overview of Fleet Safety Inmarsat's new GMDSS approved safety service and give an overview of the IMO's 2021 security implementation and the practical steps yacht owners/managers can take to ensure a secure position.

### DSNM

Navigation best practices, ECDIS safety settings, Non-coverage of operating areas in official charting data/against using un-official charting solutions – have you got the right scaled chart to enter a port, for example, bay, or specific location – case studies of Superyacht accidents/prevention of serious accident.

### Maritime2Mobile Ltd.

Overview of the potential to Encrypt both Data and Voice Services from a Yacht in contact to land-based GSM networks. Discuss the potential for 5G in the Maritime market.

#### PARTNERS INVOLVED



## CHIEF STEW SESSION: IMPROVING CHIEF STEW EXCELLENCE ONBOARD

Whether you're starting as a Chief Stew or trying to improve in your role, this session will help you improve your excellence onboard to help better understand and manage your team in order to improve guest experience. Experts in the industry will be flying in to provide you with essential lessons on how to develop yourself in order to become an excellent Chief Stew. BWA Yachting, Iberian Yacht Solutions, Mynterior Mallorca and I.D Creators will be presenting during this session.

### BWA Yachting

Mynterior Mallorca focuses on supplying high-quality exterior and interior upholstery and covers to both the yachting industry and private houses. Mynterior will be giving expert advice and solutions on how to achieve the perfect result for your yacht, specific topics they will be discussing are covers and upholstery, materials, colours and cares. They will also make this session interactive by demonstrating sewing tricks and hand stitching.

### Iberian Yacht Solutions

Iberian Yacht Solutions will discuss the different ways of how a Chief Stew can efficiently manage her team in order to provide excellent service to the guests onboard. Management skills are crucial in every industry – and the yachting industry is almost all about managing: managing the situation, the stress, the pressure, the time, the team etc. We will use very practical examples and chief stewes will have the chance to actively participate and share their experience and knowledge in order to achieve a higher awareness among the session participants.

### Mynterior Mallorca

Mynterior Mallorca focuses on supplying high-quality exterior and interior upholstery and covers to both the yachting industry and private houses. Mynterior will be giving expert advice and solutions on how to achieve the perfect result for your yacht, specific topics they will be discussing are covers and upholstery, materials, colours and cares. They will also make this session interactive by demonstrating sewing tricks and hand stitching.

### I.D. Creators

Join us as we walk through the history of the creation Gin 1689 and how the story came to life. During this session, you will be able to try the different kinds of gin & tonics and gin cocktails. Gin 1689 is enriched with history and has a great story that is worth sharing with your guests onboard.

#### PARTNERS INVOLVED



09.00 - 10.00 | DAY 2 | THUR 24.03

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## REFRESHING KEY FIRST AID SKILLS WITH MEDAIRE AND PHILIPS

You discover a medical emergency on board and your stress response kicks in, this is why excellent first aid knowledge and confidence in that knowledge is so critical skill.

In this session, Medaire and Philips will be refreshing basic medical knowledge, learning simple and effective ways to assess the casualty and treat life-threatening conditions, with real-life scenarios and demonstrations, we will also learn how to take vital signs with a Tempus IC2 unit to obtain the critical support needed from a medical professional via video and BlueTooth headset.

During this workshop you will gain a deeper understanding of the importance of checking accurate vital signs for appropriate diagnosis and building a sense of situational awareness for treating first aid at sea compared to ashore.

09.00 - 10.00 | DAY 2 | THUR 24.03

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## INVESTING BASICS: WHY DIVERSIFICATION IS IMPORTANT WITH UAM

UAM will discuss the three ways to help manage your money during market turmoil, specifically:

1. Spreading your risk
2. Diversifying across asset classes
3. Diversifying within asset classes

Heard the saying about not putting all your eggs into one basket? The exact same theory applies to managing your investments. Diversification fundamentally means allocating your investments strategically among different assets and asset categories to help manage risk. During this workshop, we look at why diversification is an essential tool for new investors, and how to use it in your planned investment portfolio.

10.30 - 11.30 | DAY 2 | THUR 24.03

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## YACHT CREW TRAVEL – BRINGING A NEW PERSPECTIVE WITH ATP1

ATP1 will be hosting an interactive workshop to share travel experiences and myths. A live demo of Atrii and AIS will provide an opportunity to view technology built to assist in managing yacht crew travel effectively and efficiently 24/7.

ATP1 will help give you the best routes to solving key pain points in your travel process and you will gain insight into what technology is available to save time and money. During this session you will gain valuable input from travel professionals on best practices in the yachting industry.

10.30 - 11.30 | DAY 2 | THUR 24.03

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## HOW TO BEST MAINTAIN YOUR DECK WITH TEAKDECKING SYSTEMS

This workshop is geared towards crew aboard vessels with teak decks. In this workshop you will learn how to properly care for a teak deck with Teakdecking Systems ECO-100 and ECO-300 powder and liquid cleaners, TDS 509 Spot Lifter, MME-500 Mold & Mildew Eliminator, and MMP-700 Mold & Mildew Preventer. Make sure to join us for this interactive insightful workshop where you will learn valuable tips and tricks on how to best look after your teak deck.

### WHAT YOU WILL LEARN:

How to properly clean a teak deck  
Spot cleaning  
Mould & Mildew treatment

13.30 - 14.30 | DAY 2 | THUR 24.03

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## NOT YOUR GRANDMA 'S SHERRY! – NUMBER TWELVE FINE WINES & PROVISIONS

Number 12 Fine Wines & Provisions will demonstrate how sheries are made and the different styles that you can come across. You will learn fascinating facts, a little bit of history and intriguing food pairing will showcase a great many possibilities to feature and recommend these wines & dishes to your guests onboard.

### WHAT YOU WILL LEARN:

Understanding the different styles of Sherry  
The diversity of sherry  
Food pairing with Sherry

15.00 - 16.00 | DAY 2 | THUR 24.03

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## SILVER SERVICE & FORMAL TABLE SETUP WITH BARCELONA CREW ACADEMY

Barcelona Crew Academy will be hosting a practical and interactive workshop demonstrating a formal table set up, Silver Service & Wine Service. You will learn Luxury standard service skill-set and all the necessary skills to provide Silver Service onboard your Yacht.

## ACREW TEAM ONSITE



Onno Ebbens  
MANAGING DIRECTOR



Wika Busz  
HEAD OF OPERATIONS



Sjoerd Spijkstra  
LEAD GRAPHIC DESIGNER



Sydney Bull  
MARKETING MANAGER



Natalia Gelabert  
EVENTS MANAGER



Francesco Pio Venditti  
SALES REPRESENTATIVE

## PARTNERS INVOLVED





ACREW



There are limited spots available, make sure to secure your place by registering to the individual workshops and activities on the ACREW website!

**SCAN  
TO REGISTER**

WHATSAPP: +34 646 226 224 IF YOU HAVE ANY QUESTIONS