

THE BEST SUPERYACHT CREW AWARD

The Best Superyacht Crew Award goes to a team that is diverse in skills and therefore can satisfy a multitude of guest or owner wishes. The Crew understands the unique needs and interests of every trip. They delight guests with culinary experiences, provide exciting entertainment with water sports or indulge relaxation seekers with innovative spa treatments whilst always maintaining a safe and pristine vessel. Their attention to detail and personal touch makes them an outstanding Yacht Crew Team.

However it's not just about the ultimate service, the crew are also a highly trained team, there to ensure the safety and security of the yacht and all those on board at all times. Nobody wants to find themselves in a difficult situation. Still, you can rest assured that if you do, the experienced crew will be there to take care of everything in the most professional manner.

Judging Criteria:

- Safety Focus
- Team Dynamic
- Stress Resilient
- Communication
- Trained Team
- Varied Skill Set Onboard (Yoga Instructor, Qualified Diver, Massussue, Hair Stylist, Makeup Artist, etc.).
- Teamwork Ethic

THE BEST CAPTAIN MASTER UNLIMITED AWARD

The Captain (Master Unlimited) Crew Award recognises a Captain who has been proven to ensure safety onboard and moves with the times to tackle new challenges such as cyber security threats. This captain demonstrates excellent management skills for a large Crew and the yacht under command is excellently maintained and managed to the optimum standards. The Captain communicates effectively on all levels with contractors, crew, owners and guests. In regards to operations, safety, compliance and technology onboard are of paramount importance.

Judging criteria:

- Leadership
- Coaching
- Safety focus
- Team and guest focused
- Communication
- Planning
- Budgeting
- Decision making
- Project management
- Safe navigation and operation of the yacht
- Ensuring that the yacht is in all respects compliant with the relevant laws and regulations
- Hiring, leading, appraising and dismissal of crew
- Voyage planning

THE BEST CAPTAIN MASTER 3000GT AWARD

The Captain (Master 3000GT) Crew Award recognises a Captain who has been proven to ensure safety onboard and demonstrates excellent management skills. This Captain ensures the yacht is maintained and managed to the maximum standards achievable. Multiple seasons and busy itineraries are part of the career. Taking control of refit projects, budget management as well as decision-making with regard to the small to middle-sized crews is mastered.

Judging criteria:

- Leadership
- Coaching
- Safety focus
- Team and guest focused
- Communication
- Planning
- Budgeting
- Decision making
- Project management
- Safe navigation and operation of the yacht

- Ensuring that the yacht is in all respects compliant with the relevant laws and regulations
- Hiring, leading, appraising and dismissal of crew
- Voyage planning

THE BEST CAPTAIN MASTER 500GT AWARD

The Captain (Master 500GT) Crew Award recognises the achievements of a hands-on Captain who is experienced in working closely with the Crew. Managing the budget, ensuring the safety onboard as well as communicating competently are part of their day-to-day role. This Captain holds responsibilities across all operational areas and is the direct line of communication for all boat-related matters.

Judging criteria:

- Leadership
- Coaching
- Safety focus
- Team and guest focused
- Communication
- Planning
- Budgeting
- Decision making
- Project management
- Safe navigation and operation of the yacht
- Ensuring that the yacht is in all respects compliant with the relevant laws and regulations
- Hiring, leasing, appraising and dismissal of crew
- Voyage planning

THE BEST FIRST OFFICER CREW AWARD

The Crew Award for the First Officer recognises a combination of great managerial qualities with the exterior crew as well as maintaining the control and safety of the yacht. This First Officer has a clear overview of all yacht operations, not only including handling water toys for the guest's and owners' use but also navigational passage planning and administrative procedures.

Judging criteria:

- Leadership
- Coaching
- Safety focus
- Guest focus
- Team focus
- Communication
- Planning
- Budgeting
- Decision making
- Stress resistant

THE BEST ENGINEER & ETO CREW AWARD

This Crew Award is for an Engineer who demonstrates excellent skills in mechanical and electrical operations and is also capable of assisting the crew and guests with technical requests. The Engineer or ETO stays calm in docking and anchoring situations and displays solution focus and innovation. Apart from the extensive technical knowledge required of a yacht's engine room and machines, the Engineer or ETO has the guest spirit and helps support the guests and owners proactively with troubleshooting devices onboard.

Judging criteria:

- Flexible
- Solution-focused
- Technically skilled
- Personal development
- Team spirit
- Guest spirit
- Innovative

THE BEST CHIEF STEW CREW AWARD

The Chief Stew Crew Award is for the Head of Department of the Interior Crew that practises great skills through a vast amount of knowledge. The Chief Stew knows all about the different types of service, from cabins to food to flower arrangements. The Chief Stew Crew Award should not only be for a Chief Stew who shows extraordinary interior skills, but also for managerial skills involving general yacht operations, budgeting and decision-making.

Judging criteria:

- Leadership
- Coaching
- Safety focus
- Guest focus
- Team focus
- Communication
- Planning
- Budgeting
- Decision making
- Creative

THE BEST CHEF CREW AWARD

The Crew Award for the Best Chef on board celebrates a chef who showcases excellent skills in provisioning and preparing interesting menus for guests and crew. Demonstrating flexibility, creativity and client focus is the Chef's strength. Every Chef has signature meals, but this Chef continuously evolves, develops and innovates their cooking to suit different client preferences and dietary needs. Logistical competencies are necessary to source and purchase the ingredients, preferably with a sustainable vision.

Judging criteria:

- Crew cooking
- Guest cooking
- Personal development
- Creativity
- Stress resistant

- Flexibility
- Provisioning Duties
- Innovative

THE BEST ENTREPRENEUR CREW AWARD

The Best Entrepreneur Award is given to a crew member who has shown entrepreneurial flair. The Entrepreneur Crew Award recognises a (former) crew member who has set up a business in the yachting industry within the last 5 years. The nominee is either still working onboard or has moved ashore no longer than 5 years ago. ACREW encourages the crew to take the brave step into entrepreneurialism. Innovative entrepreneurs with the “insights of a yachtie” will rejuvenate our niche industry.

Judging criteria:

- Leader
- Networker
- Project Management & Planning
- Problem-solving
- Willingness to learn
- Creativity
- Communication
- Focussed

THE ENVIRONMENTAL & SUSTAINABILITY CREW AWARD

The Environmental and Sustainability Crew Award recognises a Captain, Crew member or Vessel who is future focused and trying to make a positive difference in the world. This person acts as an inspiration to colleagues, perhaps through their dedication to rid the ocean of plastic or by implementing environmentally friendly cleaning products onboard. This individual is creative, and innovative and is capable of motivating the team to think more about our footprint in the world.

Judging criteria:

- Innovative

- Leader
- Creativity
- Decision-making capabilities
- Visionary / Future-focused
- Educate fellow Crew about environmental issues and what they can do to help
- Problem-solving focused
- Motivates and educates others on how to be 'green'

THE BEST STEW CREW AWARD

This Crew Award is for the Stew that has proven to add significantly to the guest experience onboard by showcasing excellent housekeeping skills, guest interaction and service skills. The award-winning Stew has great interpersonal competencies and is proactive in guest service as well as in helping crew colleagues. The Stew not only provides great service but also brings additional skills onboard elaborated through experience and learning.

Judging criteria:

- Hospitality
- Service
- Personal development
- Attitude/stamina
- Team Spirit
- Housekeeping
- Guest focused
- Additional Skills
- Stress Resilient

THE BEST DECK CREW AWARD

This Crew Award is for a Deck Crew member that has proven skills in maintaining an excellent exterior of the boat and showcasing superior knowledge in nautical duties as well as hospitality. The award will be given to a Deck Crew that shows great stamina and has an affinity for

teamwork and guest handling. This is a great Deck Crew member that every Crew colleague and Captain appreciates in their team.

Judging criteria:

- Hospitality
- Exterior maintenance
- Nautical duties
- Attitude/stamina
- Team spirit
- Personal development
- Guest focus
- Additional skills

THE BEST PURSER CREW AWARD

The Purser Crew Award is dedicated to an individual who showcases incredible attention to detail in administrative and planning tasks for the yacht, crew and guests. The Purser manages provisioning to the vessel optimally displaying strong financial and bookkeeping skills. Planning events and arranging owner and guest trips, as well as managing concierge tasks, count towards this Purser's strengths.

Judging criteria:

- Thoughtful
- Flexible
- Team spirit
- Guest focus
- Stress resistant
- Provisioning
- Planning
- Contracting
- Event management

THE BEST LIFETIME ACHIEVEMENT AWARD

The Lifetime Achievement Crew Award is to honour a single individual for his or her lifetime contribution to enriching the Superyacht Industry. The winner deserves this award as it recognises their lifetime achievements and contributions that fundamentally advanced to the superyacht industry and whose achievements had been acknowledged by Captains & Crew.

Judging criteria:

- Dedication
- Creativity
- Leadership
- Commitment
- Going the extra mile
- Meaningful contribution to the Superyacht Industry